

Numerical results of Hut Survey - Updated Jan 2nd 2017

Replies to date - 150

With some comments

Age of responder		Under 30	30-40	40- 60	60-80	Over 80		
		3	6	44	92	5		
Length of Mship		under 5	5 to 10	10 to 15	15 to 20	over 20		
		16	20	23	17	34		
Number nights last 3 years		under 5	5 to 10	10 to 15	15 to 20	over 20		
		9	10	25	17	78		
		Rawhead	Brackenclose	Birkness	Salving House	Beetham	Waters	Karn
Which huts do use most		57	15	56	35	17	20	32
Do you want more meets		Yes	No					
		15	109					
How busy do like huts to be		> 25%	> 50%	Almost full				
		63	72	9				
How often use cottages		None	up to 5	5 to 10	10 to 15	15 to 20	over 20	
		59	41	16	8	6	7	
many felt that as cottages are weighted towards family use - they felt excluded								
Which cottage most		Rhead	Coach H	Birk Cott				
		29	33	30				
Why use cottages		Fam gather	Friend gather	Other				
		36	43	3				
Website Booking / check		Yes	No					
		127	13					
Upfront payment		Yes	No					
		81	57					
Accept no refund on no show		Yes	No					
		67	78					
Accept digital payent + chqs		Yes	No					
		103	33					
Accomodation								
Happy with current arrangement		Yes	No					
		127	13					
Consider new mattresses	Bunk access & headroom							
Smaller Dorms		Yes	No					
		51	84					
Matratzenlager		Yes	No					
		17	113					
Reduce bed numbers		Yes	No					
		30	93					
Happy with washroom facilities		Yes	No					

		136	13					
Private shower & wash cubicles		Yes	No					
		36	104					
Happy with kitchen facilities		Yes	No					
mag catches on fire doors								
Sharper knives, New Cookers, No solid hobs. Better hobs								
		138	2					
Happy with dining / lounge		Yes	No					
Better lighting for reading?								
Better and more comfortable seating required								
		129	8					
Happy with cleanliness of huts		Yes	No					
		129	9					
Some Carpets and curtains grubby - update needed./ Dusty bunk covers / Grubby bunk covers								
Heating		Fire	Wood Burn st	Gas Fire	Elec Fire	Multifuel St		
		100	91	21	3	81		
Key System								
Happy with current system		Yes	No					
		129	5					
Should we look at digital systems		Yes	No					
		76	46					
Should we consider comb locks		Yes	No					
		28	80					
Car Parking								
Happy with current facilities		Yes	No					
		131	7					
		Rawhead	Brackenclose	Birkness	Salving	Beetham	Waters	Karn
Improve car parks - where?		16	9	14	5	4		1
Barrier at Beetham car obstructs road / Walls at Rawhead / marked parking bays								
Communications								
		Yes		No				
Should we have wi-fi in huts		70		63				
General feeling that use of wi-fi should be subject to strict controls if installed								
		Yes		No		No comment		
Waters Convert back of CD		46		18		72		